

Mühldorf, September 2020

Dear Sir or Madam,

please take notice of the following procedure for "FCA" shipments and deliveries to our company:

**Shipments up to 30 kg (general cargo/box):**

United Parcel Inc. & Co.

Our UPS customer number: 9F610V

Please register the pick-ups at your local UPS branch.

**Shipments above 30 kg: (from October 15, 2020)**

Schenker Germany AG

Zeppelinstrasse 3-5

85375 Neufahrn (Our Schenker customer number: 116158)

Order acceptance: up to 2500 kg register by email at [muenchen.procure@dbschenker.com](mailto:muenchen.procure@dbschenker.com)  
from 2501 kg register by email at [muenchen.direct@dbschenker.com](mailto:muenchen.direct@dbschenker.com)

Contact person: Verena Heinrich phone: +49 8165/605-118, [Verena.heinrich@dbschenker.com](mailto:Verena.heinrich@dbschenker.com)

Send collection order or collection notification to Spedition Schenker and to Agro-Norm in copy to the following email address: [avis@agro-norm.com](mailto:avis@agro-norm.com)

Information on shipments: Please only specify the weight, dimension and number of packages.  
Declare the euro pallet as a customer pallet.

**Service type for all shipments is standard. We ask you to organize the pickups yourself.**

**Important!** Please compare any packaging stocks with us every quarter.

Contact person: Mario Acireale, Tel. +49 8631 3771-41, [mario.acireale@agro-norm.com](mailto:mario.acireale@agro-norm.com)

Contact person for dispatch processing:

Maria Ertl, phone +49 8631 3771-37, [maria.ertl@agro-norm.com](mailto:maria.ertl@agro-norm.com)

Ulrike Ertl, phone +49 8631 3771-39, [ulrike.ertl@agro-norm.com](mailto:ulrike.ertl@agro-norm.com)

We ask you to send invoices and delivery notes to the following email address:  
[invoice01@agro-norm.com](mailto:invoice01@agro-norm.com)

You will be billed for any unsuccessful collection attempts by the carrier.

For further inquiries please don't hesitate to contact us.